



Management System Diagnostics

I. Service Overview

“We aim to give you confidence in your management systems”

Are your management systems ensuring the highest levels of safety and efficiency?

Would an impartial and unbiased diagnostic health check, delivered by industry leading professionals add value to your organisation?

Our diagnostic services enable you to understand how you measure up to your industry competitors.

Our family of diagnostic tools critically examine your management processes, giving you a fresh perspective and the information you need to stay safe, reliable and one step ahead of the competition.

Assess > Understand > Report > Recommend > Improve

Our specialist programmes include:

Error Management Diagnostic – EMD

- ▶ Are you effectively mitigating the risks and of maintenance error?
- ▶ Is your MEMS giving you maximum return on investment?
- ▶ What could you do better?
- ▶ Are your people set up to get it right?
- ▶ Will your MEMS improve human reliability?

Airworthiness Management Diagnostic - AMD

- ▶ Is your aircraft safety and reliability constantly improving?
- ▶ Do you hear what your aircraft are telling you?
- ▶ Are you seeing the whole picture?

Quality Management Diagnostic - QMD

- ▶ Is your quality system adding value and boosting the bottom line?
- ▶ Does your Quality System enable continuous improvement?
- ▶ Is quality integrated into your products and services?
- ▶ Do your people see the value of high quality standards?
- ▶ Does your QA system drain swamps or simply swat mosquitoes?
- ▶ Is your required QA system a cost or value adding business tool

Maintenance Management Diagnostic -MMD

- ▶ Is your maintenance operation efficient?
- ▶ What prevents you performing at the top of your game?
- ▶ Are your customers getting what they want, on time?
- ▶ Are you minimising waste and rework?
- ▶ Is your team pulling together?
- ▶ Are you in control of your operations?



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Safety Management Diagnostic -SMD

- ▶ Are you seeing your risks?
- ▶ Do you actively assess and mitigate safety threats?
- ▶ Does your safety system operate smoothly and quickly?
- ▶ Are you protecting your customers?
- ▶ Do you really manage safety the way you manage other business activities?

2. What do we do for our clients?

“We give you the ability to move forward”

Baines Simmons will complete a wide-ranging assessment of your organisation, examining every contributor to successful management systems in the **MAOS** environment (Def Stan 05-130). You will gain a clear understanding of the obstacles to business and safety improvement.

- ▶ We provide you with an understanding of the probability of success of your systems.
- ▶ We benchmark your performance against your peers
- ▶ We identify areas for focused improvement
- ▶ We identify your biggest risks and company best-practice

3. How will our clients benefit?

“We supply the tools to improve performance and provide you with confidence that you are at the top of your game”

Safety - Availability - Efficiency

We extend your management capabilities by providing you with an independent health check, providing a powerful resource few clients can retain in-house. Our objectivity, uncoloured by internal perspectives, often allows us to convince managers to pursue strategies not easily imposed from within. We will give you clarity of the issues that may be holding your organisation back, thus enabling you to refocus effort and investment where it is needed – our diagnostics are all about delivering maximised return on investment.

Our team of consultants brings a wealth of experience from both military and civil environments, possessing a full understanding of **MAOS** requirements and the evolving military aviation airworthiness support arrangements.

4. Our diagnostic approach

Our team of highly experienced consultants use structured diagnostic tools to assess every aspect of your organisation's management systems, identifying any obstacles to success and under-performing processes needing attention.

Our Diagnostic services always conclude with a management team briefing at your facilities.