

Safety Management And Risk Reduction Tool



Maintenance Management Diagnostic

What is a Maintenance Management Diagnostic?

Put simply...It is an expert, independent, objective and detached assessment of your organisations maintenance management system's effectiveness.

The maintenance management system resides at the heart of every aviation maintenance company.

An effective Maintenance Management System provides guiding principles and controls to organisational efficiency. It is owned by the business and developed by the business to ensure efficient and effective process, product and or service delivery.

The Maintenance Management Diagnostic is an independent assessment of the practical application of your existing systems, processes and procedures and provides an objective review of how it is performing.

The Maintenance Management Diagnostic Methodology

The MMD is designed to evaluate your organisations policies, processes, controls and measures in the following areas:

1. Management commitment and support
2. Product or Service Definition
3. Key Deliverables
4. Establishment of Targets
5. Procedural Effectiveness & adherence
6. Performance Against Targets
7. Staff education and training
8. Workforce commitment and support of the QMS
9. Error Management
10. Business Continuity Processes

The questions contained within the MMD are grouped together to produce a 'success rating' system for each distinct maintenance management section. Contained within the 10 sections are questions designed to explore and confirm the extent to which industry best practice and the most widely accepted and pragmatic maintenance management theories and techniques are being adopted. These benchmark points have all been selected as proven to work in the wide range of organisations partnered by Baines Simmons.

The MMD consists not only of seeking physical evidence of those elements of a management system necessary for success, but additionally, face to face interviews with personnel at all levels of the organisation. These interviews enable your consultant, a subject matter specialist to judge whether an aspect of a Maintenance Management System is in place, and how well the particular aspect under discussion is managed and contributing to the effective delivery of the organisation.

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What will a MMD give you?

The MMD deliverable is a confidential management report which is written for senior managers. This will summarise the issues identified, list key recommendations based on industry best practice and propose a way forward to improve the organisations management of effective maintenance.

In summary our MMD delivers the following:

- ▶ A detached, impartial and expert overview opinion and way forward
- ▶ A detailed and professional synopsis of where your organisation is assessed to be positioned in terms of its ability to efficiently deliver its products or services.
- ▶ An independent/unbiased report and debrief service that will research and deliver a snapshot of current practices and risks. Our MMD commonly identifies areas of concern, which may be contentious and which may not have been previously highlighted to management.
- ▶ A bottom-up cultural snapshot
- ▶ A prioritised set of recommendations for a phased Maintenance Management System development