You have a functioning management system which meets all the regulatory requirements, but the move to performance based regulation will require you to demonstrate its effectiveness. How can your audit function measure the performance of its activities and assure your stakeholders that compliance is being managed effectively?

Having full confidence in your quality assurance and/or independent system monitoring (ISM) function and in the accuracy of its output is essential if you are to gain maximum safety and business benefit. Once you have this confidence, you have the intelligence you require to design system enhancements, reduce risk and improve performance.

How will this course benefit me?

Following the successful implementation of the Quality Management System and Assurance philosophy, EASA intends to mandate a Compliance Monitoring and integrated Management System for approved airworthiness organisations. This 2-day workshop will benefit your existing quality assurance and/or ISM function personnel by introducing the new approach, and will enable them to develop measures that will provide the foundations for effective performance moving forward which will allow compliance against the future regulations.

This will help to:

- Reduce corporate risk through improved risk mitigation
- Develop efficient processes that are compliant with regulations
- Challenge processes to demonstrate not only compliance but systematic improvements
- Speak the same ‘language’ as the Authority.

Key areas of focus*

*Please note that the following topics are indicative only and a pre-workshop discussion with one of our consultants will determine how the workshop will be focused.

- What does an ‘effective’ Compliance Monitoring function look like
- Measuring performance of the Compliance Monitoring function
- Key Performance Questions and Key Performance Indicators
- Consequences of ignoring what your results might be telling you
- The philosophy of auditing
- The Management System approach.

This course is aligned with ISO 19011 and ICAO 9859 concepts, and AMC1 ORO.GEN.200(a)/(6).

Prerequisites

There are no prerequisites for attendance on this course.
Maximising benefit from your QA and Independent System Monitoring Function (EASA Organisations)

About Baines Simmons
We are passionate about aviation safety and trusted by the world’s leading civil and defence aviation organisations to help improve regulatory compliance and safety performance through training and consulting programmes that are designed to make a real and lasting impact on aviation safety.

The Baines Simmons Difference
We are experts in ‘unfolding arms’ – in boardrooms and classrooms, flight decks, workshops and hangars, our training courses and consulting services are inspirational, thought-provoking and ultimately geared to deliver real results in the workplace.

Why use Baines Simmons?
Our training, consulting and outsourced services help to significantly:

- Improve Compliance, organisational safety performance and operational capability
- Protect Lives, assets, profitability and reputation
- Reduce Risk, re-work, error, inefficiency and incidents.

Workshop format
The workshop is tailored to meet Part 21 Subpart J organisational approvals and will comprise a mixture of discussion, whiteboard exercises and presentation slides.

Is this course right for me?
Although designed primarily for personnel who possess the skills to audit EASA approved organisations, this course is also suitable for personnel who are either new or who require a refresher in understanding the EASA quality assurance/ISM requirements and wish to maximise the benefits and measure performance from their existing audit systems.

This course would also benefit:
- Accountable Managers
- Responsible Managers
- EASA Competent Authorities
- Any individual who require an understanding of EASA Compliance Monitoring concepts

Courses you might also like to consider
- TR02 EASA Part 145 Understanding the requirements for maintenance
- TR03 EASA Part M Understanding the management of continuing airworthiness
- TR14 EASA Part 21 Subpart G POA essentials
- TR24 Understanding and optimising your EASA Part 21 Subpart J DOA
- TQ02 Practical Skills for Auditors
- TQ06 Effective Compliance Monitoring

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www.bainessimons.com

Tel: +44 (0)1276 859 519 Email: training@bainessimons.com
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Frequently asked questions

Q. I am a trained auditor and have just joined the assurance function and would like to understand how I can deliver real benefit in my new role. Is this course suitable for me?

A. Yes, understanding the intent of the regulations, the management system approach and the role of the audit function is vital. Your output (audit reports and associated findings) in this new role must inform your management team about the level of compliance within your organisation. Understanding the intent and not just the content of the regulations will allow you to deliver this.

Q. I am currently a Manager within an EASA approved organisation and wish to improve my understanding of what the role of the Quality Assurance / ISM function is and what they should be doing to help protect our organisation. Is this course suitable for me?

A. Yes, this course examines the required competencies, purposes and interactions that need to be defined so that the function can protect both you and your organisation. It examines in detail all the indicators required to establish, implement and maintain an effective audit function.

Q. I work in an EASA environment and I am very interested in doing something different from the day to day box ticking audits that we have done for many years. Will this course provide me with a different way of thinking?

A. Yes, delivering benefit from your audit programme is what this course is all about. This will seriously challenge the common box ticking audit approach.

Course details

Course format: This course is a balanced mix of group discussions, flipchart work and PowerPoint presentations. Managed syndicate exercises give you the opportunity to practise the application and evaluation of new processes and techniques.

Course level: Practitioner Level Training (P) is suitable for those who have worked in the subject for some time, are familiar with core terminologies and concepts and are looking to develop or update their level of knowledge and practical understanding.

Assessment process: No formal assessment. Two-way dialogue and exercises enable the facilitator to assess and optimise delegate learning.

Course size: 16 persons maximum on-site at your facility

Contact us

Visit our website www.bainesimmons.com to find out more about this course and to book and pay online. Alternatively, please call our learning advisor team on +44 (0)1276 859 519 to discuss your needs and for assistance with your booking.