Human Factors training is mandated by EASA and a must for all EASA Part 145 organisations. Human Factors, however, should not just be a tick-box exercise for your organisation. It is a vital consideration in an organisation’s Safety Management System and its effective management can make a real difference to your levels of safety, as well as your bottom line. What managing Human Factors achieves and what you as an organisation can do to ensure it delivers real results are questions this workshop-style course aims to deliver.

How will this course benefit me?

This workshop has been developed to assist managers and senior executives to understand how effective management of human factors can make a difference; both in your levels of safety as well as your bottom line. This workshop-style course is designed to provide you with the practical skills to effectively engage with your Safety Management System and Error Management System, as well as an understanding of the Human interface with systems and error.

Completing this workshop will provide you with:

- Greater insight into the intent behind the Human Factors regulation so that you can interpret it more confidently for your context
- Greater understanding of how effective Human Factors and Error Management is good for business
- Enhanced understanding of the Just Culture philosophy

Key areas of focus

- The regulation of Human Factors, where the need arose from
- Core Human Factor concepts, including the systemic approach, the error chain, types of error, defences against error
- Error Management concepts and principles, including error vs. violations, ‘box of standards’, error decision aids, root cause analysis
- Just Culture principles, including FAiR®, blame vs. punishment, the disciplinary system
- The need for leadership commitment

Please note that the focus of this course/workshop can be adjusted to suit the needs and objectives of the participants and organisation in question.

Is this course right for me?

This in-company workshop is suitable for senior leadership and management teams of aviation organisations across the industry.

Prerequisites:

There are no prerequisites for attending this course.
Course details

Course format: This course is a balanced mix of group discussions, flipchart work and PowerPoint presentations. Managed syndicate exercises give you the opportunity to practise the application and evaluation of new processes and techniques.

Course level: Foundation Level Training (F) is suitable for those with little or no prior knowledge of the subject who are looking to develop a fundamental level of understanding, competency and knowledge.

Assessment process: Course assessment and feedback from the facilitator.

Course size: 16 persons maximum on-site at your facility.

Courses you might also like to consider

TS112   Just Culture Essentials for Managers
TR60   Accountable Managers/EASA Form 4 Holders (Nominated Person) – One-to-one workshop

Contact us

Visit our website www.bainessimmons.com to find out more about this course and to book and pay online. Alternatively, please call our learning advisor team on +44 (0)1276 859 519 to discuss your needs and for assistance with your booking.