

Air Operator Safety Assurance Services

Flexible and tailored services to support your Charter engagements



When chartering an aircraft you should expect your Air Operator (AO) to reliably get you to your destination in accordance with your needs and to do so safely. How do you establish this confidence?

All regulated aviation organisations are required to have effective compliance, compliance monitoring and safety assurance functions. These are designed to protect the organisation and its clients from harm and provide, you as a purchaser, the confidence that the AO is delivering a safe and reliable aircraft.

Aviation safety history has shown that it is no longer enough to solely rely on 'tick box' compliance accreditations and high level audits to select an AO.

Assessing your exposure to risk

Our Air Operator Safety Assurance Services help provide confidence that your AO's management system is reducing your exposure to risk. These services support you in knowing whether the AO you are choosing to charter is:

- Sufficiently competent to provide Charter services reliably and safely
- Effectively managing its aircraft for maximum reliability
- Fostering a safety culture that results in safe reliable service provision
- Suffering from repeat non-compliance problems or needs to recover from a serious compliance or quality situation
- Uncovering its systemic non-compliance issues, focusing on the 'why things happen' rather than 'what has happened'?
- Delivering intelligent findings that provide the basis for more effective safety interventions and complement continuous improvement initiatives
- Under scrutiny or increased oversight from its Regulator
- Working effectively to meet the intent of the Safety Management requirements as driven by aviation regulations
- Adopting best practice by taking a management system approach to safety.

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Baines Simmons is a world leading aviation safety and performance consultancy. We have a proven track record of delivering specialist independent operator safety assurance assessments and audit services in the areas of airworthiness, compliance and safety management. Therefore we are uniquely placed to conduct value-adding AO safety assessments.

We achieve this by adopting a management system assessment approach that addresses the organisation as a whole. Our highly experienced consultants will work with the AO to identify areas of optimisation, in order to make recommendations that will make positive differences in compliance or safety risk.

As part of the management system assessment process our team work with AOs to:

- Understand their compliance status
- Establish an understanding of the safety culture
- Assess the effectiveness of their safety risk management, which helps to provide transparency of their attitude to safety and appetite for improvement

Our services are designed to provide assurance that an AO's management system is suitably resourced and competently managed with best-practice processes that are operating to optimise the performance and safety of their service.

Flexible and scalable services

With our skilled people, world class methodologies and management system approach, we are able to provide agile, flexible, AO safety assurance assessments for organisations of any size.

Our services are flexible to meet your specific requirements and scalable to any size or organisation.

- **Agile** – We work to agreed service level agreements to ensure the quality, timeliness and deliverables of the service. Our team are available at short notice and are available globally to execute a full assessment
- **Committed** – We can offer a longer term programme of AO assessments matched to the profile of a Charter contract. You retain control of the AO assessment plan which Baines Simmons delivers against
- **Integrated** – We can work with an AO by embedding personnel to offer a dedicated improvement programme, working to elevate safety and reliability levels. With this approach, Baines Simmons directly embeds personnel to fulfil a role within the client organisation, filling competence gaps whilst building effective management systems.